

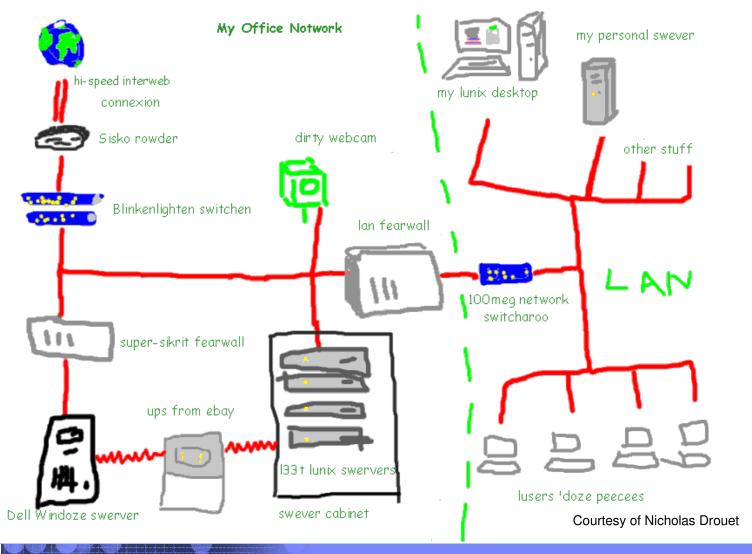
IBM Linux Technology Center

Linux-based Server Appliance Deployment in an Educational Setting

Jim McDonough IBM Linux Technology Center Samba Team SambaXP 2005



Network Overview





Environment

- UK County-wide school system
- Highly distributed
- Varied site size (200-1600 users)
- Large total deployment
 - 400 sites
 - 300K users
- Some centralized management and monitoring
- Some localized management



Requirements

- Support Windows desktops
- Logon with lockdown
- Shared files
- Printing system with quotas
- Web content filtering
- Proxy (web and streaming media)



Restrictions

- Mix of central and local hardware
- Certain proprietary software already in place
- Minimize unsupported software
- Function with unreliable WAN
- Highly available with basic Future infrastructure considerations



Software Components

- IBM Tivoli Directory Server 5.2
- Samba 3.0
- PyKota
- Linux-HA (heartbeat/mon/drdb)
- Squid
- Identd
- SquidGuard / Websense
- Helix

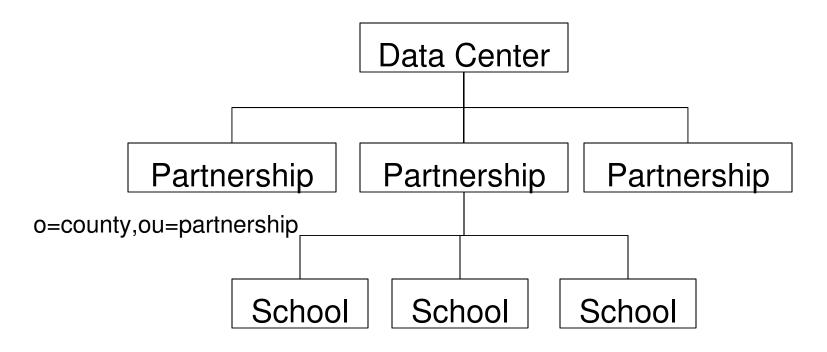


Directory Server

- IBM WebSphere and SecureWay already in place
- Need local ability to manage even when WAN is down
- Explored possibility of OpenLDAP with syncrepl
- Decided on IBM Tivoli Directory Server 5.2



Directory Structure



o=county,ou=partnership,ou=school



Directory Structure

- Management and Policy information for WebSphere and Tivoli are used at Data Center level
- Partnership level is for future plans with policy and management (e.g. budgeting and quotas)
- Most server appliance apps are based out of school-level DN



Subtree Replication

- Each school DN is the root of a peer-replicated subtree (Datacenter is the peer)
- Enables school apps to run/manage with local directory server while allowing data center to maintain central control
- Small directory size (and hardware) at schools



ITDS Issues

- Initial setup was difficult
- Schema format slightly different than OpenLDAP
- Peer replication does not resolve conflicts (not multi-master)
 - Use access controls on attributes to minimize conflict potential
 - Policy must be in place to handle conflicts



Samba 3.0

Domain Controller

- LDAP passdb backend
- Desktops locked down via policies

File shares

- Home directories
- Class directories
- Applications
- CD sharing
- Print serving



Samba 3.0 Issues

- Schema updates for ITDS
- IdealX tools needed but unsupported by standard IBM agreements
- No print quota support
 - Not provided by CUPS either
- Samba supported, but not always the latest
 - Samba 3.0 DC improvements not yet available on RedHat EL 3.0



PyKota

- http://www.librelogiciel.com
- Python-based print quota system for CUPS
- User print quota
- Allows for auditing/reporting
- Storage in LDAP
- Printer info via SNMP



PyKota Issues

- Unsupported by standard IBM agreements
 - Same issue with prerequisite software
- Schema incompatibilities (caselgnorelA5SubstringsMatch) and reformatting for ITDS
- Logs everything in LDAP
- Will not allow printing if LDAP is unreachable
- However, PyKota team was very responsive to requests



High Availability

- Each school has 2 servers, data replicated via drbd
 - Samba shares
 - Samba config
 - Samba tdbs
 - Squid config
 - CUPS config
- LDAP replication handled by ITDS
 - Samba domain objects
 - PyKota config and data
- WebSense replication handled by WebSense Enterprise software



Squid

- Web caching
- Cache preloads
- Usernames from Identd on clients



SquidGuard

- Web content filtering
- Filter based on sources:
 - Username
 - Address
 - Domain
- Filter based on destinations:
 - URL
 - Addresses
- Public blacklists
- Selective Logging
- Enterprise management and reporting tools lacking



WebSense Enterprise

- Web content filtering
- Enterprise management
 - Centralised policy management
 - Flexible reporting
- Issue: local policy additions/customizations
 - Current fixed by external merging of xml files at each site
 - Will be supported by upcoming version of WebSense



Management

- Local school admins and teachers need to perform minor tasks on multiple applications
- WebMin-based custom GUI for tasks such as:
 - Proxy cache management (restart, load, purge)
 - User password reset
 - Share creation
 - Print job management
 - Quota manipulation
 - Usage reporting
 - Application status
- DataCenter administration requires more training



Current State

- 3-school pilot with 2000 users in process
- Pilot is proceeding well
- Education and tweaking currently
- ITDS Scaling questions
 - We know it scales to 300K users at the Data Center
 - We know it scales to 1600 users locally
 - Replication is the question
 - Can the WAN handle it?
 - Do the updates stack up and flood the server and WAN?



Questions?

